

SAP SRM – global sourcing/ procurement

As an SAP Services Partner,

V3iT Provides:

- ✓ Proven Business Solutions
- ✓ Cost effective installation, Upgrades & implementation.
- ✓ and Maintenance
- ✓ Strategic Relationship
- ✓ Flexible Solutions
- ✓ Mutual Trust
- ✓ Industry best practices
- ✓ Increased customer satisfaction.

V3iT is currently providing at No Cost and No Obligation on a trial basis:

- ✓ Free SAP Upgrade Assessment
- ✓ Free SAP Basis/Security Monitoring Services
- ✓ Free BW Support
- ✓ Free ABAP Development
- ✓ Free Solution Manager Set-up

CONTACT US:

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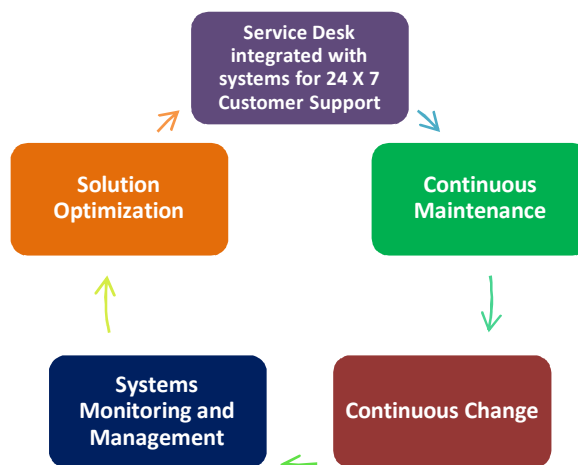
V3iT is a leading Application Managed services Provider certified by SAP providing fixed cost support services to our clients.

Our mission is to deliver IT Services with a quick **V**alue, Clear **V**ision and at a high **V**elocity. Combining domain knowledge, focused approach, and technology understanding,

V3iT Consulting is an **SAP Service Partner** along with an **SAP Education Partner** and one of the few companies certified as **Applications Managed Services Provider by SAP.**

We deliver measurable business value to our clients in every engagement, every day at every step on the way. Businesses today are demanding more from their technology partners - they demand solutions that work and services that are of genuine value. Our core operating philosophy is to become a trusted technology partner to our customers and the prospective customers.

With V3iT, you work with seasoned team of consultants without the overhead costs while getting quick response to required help.



In this case study, the customer is a global leader and develops, manufactures and markets products derived from quartz and specialty ceramics for everything from adhesive labels to hair care products to pesticides.

The core business objective was to implement a “global” foundation for enabling best practices across procurement and sourcing processes. In addition, the implementation of SAP SRM would enable the business to meet the strategic objective of optimizing Indirect spend.

Challenges included

- Supporting a obsolete procurement solution
- Inconsistent purchasing policies across regions
- Spend compliance and adherence to contracts
- Usability of the existing solution
- Integration of supplier community in Indirect procurement & Invoicing
- Integration with SAP solutions, such as HR /FI
- Inadequate approval processes

The customer had originally implemented BBP in 2002. The existing BBP 2.0 system was technically challenging to maintain and unable to support the best-in-class requirements of its business community. With the new project they would be able to replace their old eProcurement solution to gain efficiencies. To achieve this objective we provided the following SRM experts for this project

- Project Manager (PM and Hands-on SRM SME)
- SRM Functional Lead
- SRM MDM Expert
- SRM Technical Expert (ABAP/Workflow)
- SAP Portals
- SAP BASIS & NetWeaver
- SAP BI/BW

What our Clients are saying:

“We gave ownership to V3iT Consulting Inc. and are very happy with the services and the value provided by them. The team did an excellent job. They got involved in the project at initial stages to make sure that it went as planned and to our satisfaction.

We wish V3it good luck and would recommend V3it Inc. to companies who are looking for Quality, Reliable services.

- **Manager & CIO (Aero-defense Company)**

Service Features and Benefits

TURNKEY SOLUTIONS

Our AMS Support Services have helped customers save our 40% of their current SAP Cost while getting 30% more resources to support on various projects.

Service Support and Delivery

Service support center delivers IT services to the end users. It emphasizes long term planning and improvement of IT services.

Service Level Management

Availability

Capacity

Cost

Continuity

Scalability

Reliability, Maintainability and Servicability
Team is reachable 24x7x365 by phone/email/SM S or ticketing system

Business Capacity, Resource Capacity and Service Capacity are managed between the group of consultants working onsite/offsite/offshore

V3iT's Support Services are
Fixed Cost.

The support is provided by multiple users who are followed by Shared Resources .

On need basis the services can be extened by adding blocks of hours.

Our Smart Methodology:

SMART (Simple, Measurable, Achievable, Realistic, Time driven) KPI / PPI Samples

Detection Time	Successful changes made
Response Time	Number of Changes rejected
Repair Time	Number of Changes reversed w/ reason why
Recovery Time	Number of Incidents
Mean Time to Repair	Number of Open Incidents
Mean Time between Failures	Number of Closed Incidents
Resource Capacity	Number of Problems reported
Business Capacity	Number of known errors
Service Capacity	Number of releases lodged, rejected and % that was issued as emergency releases
Number of RFC's raised	Measure improvement in known errors.

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